



Reopening of Wekiva Falls Amenities

As the State of Florida moves toward Phase 1 of lifting restrictions related to the COVID-19 crisis, we are reopening Wekiva Falls RV Resort and amenities. Our primary focus throughout this process is the health and well-being of our guests and team members.

We will continue to monitor changes within our jurisdiction and mandates set forth by the CDC as we move forward and will communicate regular updates to our guests. We thank you for your commitment and support during these challenging times. It is our hope that opening our facility will provide you and your family with healthy alternatives to wellness and exercise, while continuing to maintain safe and social distancing.

General Reopening Policies:

In order to promote social distancing within the Wekiva Falls community, no group gatherings of more than 10 people are permitted to gather at any location.

Property staff shall conduct routine monitoring of the falls, tiki hut, and amenity areas to ensure social distancing and sanitation protocols are being enforced.

Vacation rental units will remain closed until further notice due to the Governor's Order. We will continue to show homes to prospective buyers, but social distancing and cleaning protocols will be followed before and after showings.

Use horseshoes, bocce ball, putt-putt, shuffleboard, pickleball, the dog park and any other outdoor amenity at your own risk. **Social distancing is mandatory.** Self-disinfecting equipment prior to use is suggested, and face masks are recommended.

Laundry Rooms – Restrictions Apply: No more than three guests in the room at any time. Face masks preferred please. **Social distancing is mandatory.**

To ensure all guests have access to tiki huts and the falls area, limited times may be enforced by management.

Policies are open to change based on compliance by guests. Violations will result in restricted access and/or required re-closing of amenities.

Canoe rentals will be permitted to resume for in-house guests only from 8 a.m. – 3 p.m.



Lagoon Reopening Policies:

Hours of Operation: 9 a.m. – 4 p.m.

1. Existing rules should always be followed.
2. Access to the falls are for guests with existing reservations only.
3. Pool furniture will be reduced by 50% to ensure at minimum 6' distancing.
4. Personal tents, chairs, etc., are permitted on the falls deck area. Guests are required to maintain a 6' distance from other guests. The ramp located on the North Side of the lagoon should be used to transport these items and not carried down stairways.
5. **The slide will not reopen until further notice.**
6. Social distancing is required for all guests. Gatherings of more than 10 people in any specific area is strictly prohibited. Limit of only 2 golf carts will be permitted per Tiki Hut.
7. Guests should always practice enhanced hygiene and hand-washing practices.
8. Guests should dispose of all personal trash in provided trash containers prior departing the falls.
9. Please do not enter the falls area if you have experienced flu-like or COVID-19 symptoms in the last 14 days:
 - Fever
 - Cough
 - Shortness of breath or difficulty breathing
 - Chills
 - Repeated shaking with chills
 - Muscle pain
 - Headache
 - Sore throat
 - Recent loss of taste or smell



Tiki Bar Reopening Policies:

Hours of Operation: Friday – Sunday 4 p.m. – 9 p.m.

In order to promote social distancing at this outdoor location, bar stool seating and loitering at the bar will not be permitted and strictly enforced. No group gatherings of more than 10 people are permitted at the Tiki Bar or surrounding area. Additional picnic tables should be available and spaced according to CDC guidelines.

Extra trash receptacles will be available for guests to discard their own trash.

Staff are required to follow CDC and social distancing standards when serving guests.

Store Reopening Policies:

Hours of Operation: Monday – Thursday 8 a.m. – 6:30 p.m.

Friday & Saturday 8 a.m. – 7 p.m.

Sunday 8 a.m. – 5 p.m.

Social distancing is mandatory. Face mask required.

In order to comply with social distancing requirements, only 5 individuals at a time will be permitted in the store. Children 14 years of age or younger must be accompanied by an adult.

CDC Information and Guidelines

Visit the Centers for Disease Control website for more information regarding COVID-19.

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>